Payer Guide
The student’s guide to making international payments with Flywire
Step 1: Get started

- Select “Make a Payment,” then select “Pay.”
Step 2: Find your institution

- Enter the name of the institution you want to pay, or select them from the drop-down menu.
Step 3: Enter your country and payment amount

- Choose your home country from the drop-down menu.
- Enter the exact payment amount you owe.

Tell us about your payment

<table>
<thead>
<tr>
<th>You pay from</th>
<th>Your institution gets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country (*)</td>
<td>Amount (*)</td>
</tr>
<tr>
<td>China</td>
<td>$ 5,000.00</td>
</tr>
</tbody>
</table>

NEXT
Step 4: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.

- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make arrangements with your bank (in person, online, or over the phone) and send your funds to Flywire in your chosen currency.

- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before you make your payment. Please note that credit card payments are not available in every country.

- Flywire will then convert your currency and pay your institution.

- If you select your home country, but you don’t see your home currency, don’t worry — you can always pay in the currency of your institution or select a different currency by clicking the “I want to pay in another currency” link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.
Step 5: Enter the payer’s information

- Enter the payer’s personal details and contact information.
- Agree to Flywire’s terms and conditions by checking the box at the bottom of the form.
- Click Next to continue.

Provide information about the payer

**Payer Information**

- First name (*)
- Middle name
- Family name (*)
- Address 1 (*)
- Address 2
- City (*)
- State / Province / Region
- Zip code / Postal Code
- Phone number (*)
- Email (*)

**Payer Information**

- Sender’s full name on National Identity Card ...

I have read, understand, and agree to the Flywire Terms of Use and Privacy Policy

[PREVIOUS] [NEXT]
Step 6: Enter the student's contact information

- Enter the student's personal details and contact information.
- Click Next to continue.

Provide information requested by your institution

**Contact Information**

- The person filling out this form is (*)

**Student Information**

- Payment Type
- If Other, please specify
- Student ID (*)
- First / Given Name (*)
- Middle Name
- Last name/Surname/Family Name (*)
- Student Email Address (*)
- Program of Study (*)
- Expected year of program completion (*)
Step 7: Review and confirm your information

- Review the payer and student's information for accuracy. Use the “Previous” button if you would like to edit your information.
- Click Next to continue.

### Review & confirm payment information

<table>
<thead>
<tr>
<th>Payment Information</th>
<th>You will send CNY $1,612.00</th>
<th>Bryn Mawr College will receive $2,000.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country</td>
<td>China</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Payment Method</th>
<th>Payment Option</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>内部银行间人民币转账</td>
<td>Domestic RMB Transfer</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Payer Information</th>
<th>First name: John</th>
<th>Middle name: -</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family name</td>
<td>Doe</td>
<td>Address 1: 45 Elm Street</td>
</tr>
<tr>
<td>Address 2</td>
<td>-</td>
<td>City: Qingsha</td>
</tr>
<tr>
<td>State / Province / Region</td>
<td>Shandong</td>
<td>Zip code / Postal Code: 2006033</td>
</tr>
<tr>
<td>County</td>
<td>China</td>
<td>Phone number: +86 14 95428765</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:johndoe@gmail.com">johndoe@gmail.com</a></td>
<td>Sender’s full name on National Identity Card: John Doe</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contact Information</th>
<th>The person filling out this form is Student</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Student Information</th>
<th>Payment Type: Tuition</th>
<th>If Other, please specify: -</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student ID</td>
<td>#7065676</td>
<td>First / Given Name: John</td>
</tr>
<tr>
<td>Middle Name</td>
<td>Last name/First name/Family Name: Doe</td>
<td></td>
</tr>
<tr>
<td>Student Email Address</td>
<td><a href="mailto:johndoe@gmail.com">johndoe@gmail.com</a></td>
<td>Program of Study: Undergraduate Program</td>
</tr>
<tr>
<td>Expected year of program completion</td>
<td>2019</td>
<td></td>
</tr>
</tbody>
</table>

← PREVIOUS  NEXT →
Step 8: For bank transfer payments: Review your payment instructions and make your payment

- Review and submit your payment to Flywire using the payment instructions provided.

$5,000.00 to your institution

Status: Payment pending
Payment ID: PTU490985358

1. Decide how you'd like to complete your bank transfer

Send your funds to Flywire so we can deliver your payment to the recipient. Most banks allow you to transfer funds via:

- Online banking
- Telephone
- In-person visit

2. Make the bank transfer to Flywire

Use the payment instructions below to send the money to us. Keep in mind that it can take 2-6 business days to arrive to us.

Amount to pay: CNY31,883.00
Payment ID: PTU490985358
Institution: Flywire

3. Only when the bank transfer is made, let us know you have made the bank transfer by clicking on I've sent the funds. You will get an email and you will be able to track your transfer status.
Step 8: For credit card payments: Enter your card details

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Make Payment to continue.
Track your payment
Payment tracking is available at flywire.com or through Flywire’s mobile app. Log in to check the status of your payment and receive email notifications or opt into SMS text message alerts.

Need help?

Customer Support Phone Numbers:
USA Toll free +1 800 346 9252
USA Local number +1 617 207 7076
Spain +34 96 065 3947
Canada +1 647 930 9424

Australia +61 (2) 800 69 729
United Kingdom +44 (20) 32 394 729
Hong Kong +852 30 184 814
South Korea +82 070 4732 6769

flywire.com/support

How can we help you?

Enter a question

Getting started
Creating & sending payments
Tracking & troubleshooting

Top questions:
Browse our most commonly asked questions

How do I cancel my payment?
How do I change my payment method?
What do I need to know about the A2Cum (US) guarantee?
Which currency exchange rate will be applied to my payment?
I forgot my Flywire account password. What do I do?

Common questions about refunds
Do you accept credit card/ debit card?
Why is my credit card payment not going through?
Do you charge any fees?
How long before my institution receives the money?

flywire.com/contact

Contact Flywire
We’re here to help. Select an option below for the right assistance.

- Paper Support
- Additional questions

Need Immediate Help?
We’re located all over the world to bring you the best local service and support.

- +800 346 9252
- +800 346 9252
- +64 (20) 32 394 729
- +88 96 065 3947
- +88 800 346 9252
- +88 96 065 3947
- +66 (03) 858 9725
- +61 800 346 9252
- +55 (11) 32 394 729
- +55 (11) 32 394 729
- +852 30 184 814
- +82 (070) 4732 6769
- +66 (03) 858 9725
- +64 (04) 917 4025
- +65 111 143 4910
- +65 111 143 4910

support@flywire.com

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